



Discover Telescope Health

Founded in 2018, Telescope Health is a physician led, virtual health care company that provides data-driven multi-specialty telehealth services and care navigation for ACOs, health systems, health plans, businesses, and individuals.



Why Telescope Health?

- 24/7 Care Navigators
- Specialization in On-Demand, Preventative, and Transitional Care
- Improving Quality Gap Closure
- Value-Based Analytics
- Preventing Hospital Readmissions
- Exceptional Patient Experience



Our mission is to use Innovative Thinking, Human Connection, and Technology to **remove barriers** to care and improve quality of life.

Our Solutions



Care Navigation



ER Prevention



AI-Powered Analytics



On-Demand Care



Population Health



Transitional & Post-Acute Care Management



Preventative Care



Behavioral Health



Risk Stratified Outreach

Our Solutions

Care Navigation

- 24/7 access to dedicated nurses and care navigators
- Assistance with follow-up appointments and healthcare decisions
- Seamless, round-the-clock support for patients

ER Prevention

- Virtual care support for Skilled Nursing Facilities and Home Health agencies
- Timely care provided when primary care providers are unavailable
- Reduces ER visits and hospital admissions

AI-Powered Analytics

- Claims based risk stratification to identify and outreach high-cost members
- Performance evaluation and competitor comparison for providers
- Advanced analytics and CMS data identify gaps to enhance care efficiency

On-Demand Care

- 24/7 access to virtual healthcare from your phone, computer or tablet
- Immediate or follow-up care from board-certified physicians
- Accessible and convenient care anytime

Population Health

- Design innovative programs that break down barriers to healthcare access
- Pioneering Healthlink JAX, offering free virtual care to uninsured Jacksonville residents
- Delivering high-quality, accessible care at the touch of a button

Transitional & Post-Acute Care Management

- Supports smooth transitions from hospital to home or care setting
- Coordinates follow-up appointments and continued support
- Helps reduce readmissions and improves recovery

Preventative Care

- Closing gaps in care by increasing access to Annual Wellness Exams
- Partnering with primary care providers to schedule essential preventative screenings
- Proactively addressing health risks through early detection and personalized care coordination

Behavioral Health

- Scheduled therapy and psychiatry available in all states

Risk Stratified Outreach

- Dedicated 24/7 nurse-led navigation and outreach team designed to engage with members who need intervention and cost reduction
- Proactive approach to connect members with preventative care and behavioral health