



Email Workflows

Accresa x SeeMe

New Ameriflex
Employees

2.3.26



1st Email

Situation: New Users

Audience: New Ameriflex User

Subject: Your Employee Benefits with Telescope Health

From: info@telescopehealth.com

Comments:

- Phone number will be click to call.
- Social media would link to the following handles:
 - <https://www.facebook.com/TelescopeHealth>
 - <https://www.instagram.com/telescopehealth/>
 - <https://x.com/TelescopeHealth>
 - <https://www.linkedin.com/company/telescopehealth/>



Dear Sydney,

Your employer has partnered with [Ameriflex benefits](#) to provide you with 24/7 virtual care with [Telescope Health](#)—at no cost to you! Whether you need immediate care, prescription refills, or help navigating the healthcare system, our team of physicians and care navigators is available 24/7 to support you.

With Telescope Health, you can:

- ✓ See a virtual provider anytime from your phone or computer
- ✓ Treat common conditions with expert care
- ✓ Get prescriptions filled electronically
- ✓ Receive guidance for serious conditions and specialty referrals
- ✓ Find care and price navigation to local providers and facilities
- ✓ Arrange testing and diagnostic services

To ensure seamless care when you need it, you will be receiving an email to activate your account. This email will have the subject line "[Telescope Health Set Password](#)" from noreply@telescopehealth.com that will ask you to set your password to get started on this new platform. If you do not receive this email in your inbox, please take a moment to check your junk or spam folder.

If you have any questions or need assistance, our support team is available 24/7 at [866-373-5304](tel:866-373-5304).

Thank you for choosing Telescope Health. We're here to support you every step of the way on your journey to better health!

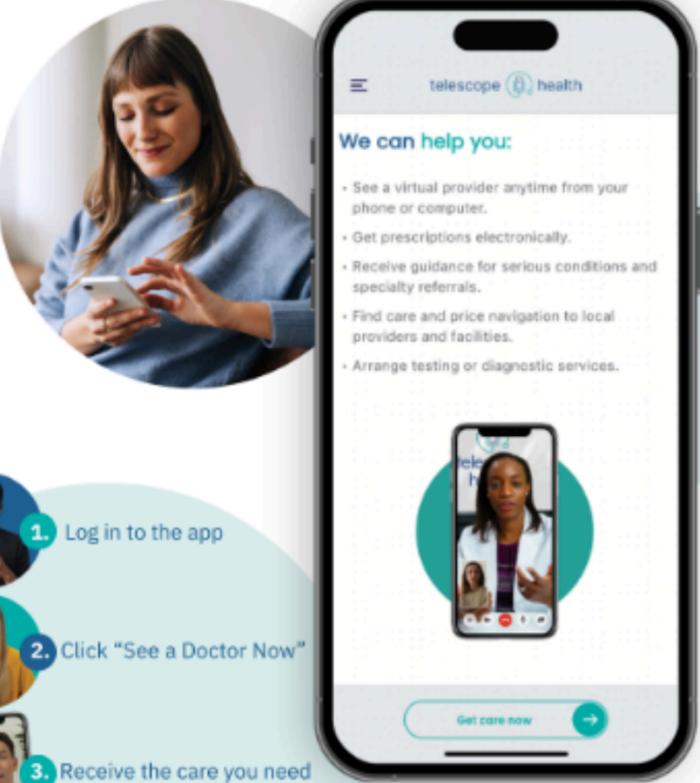
[Learn more about your benefits with Telescope Health here.](#)

The Telescope Health Team

Continuation of the previous email

Download the Telescope Health app to get care even easier!

Apple App Store Google Play Store



We can help you:

- See a virtual provider anytime from your phone or computer.
- Get prescriptions electronically.
- Receive guidance for serious conditions and specialty referrals.
- Find care and price navigation to local providers and facilities.
- Arrange testing or diagnostic services.

1. Log in to the app
2. Click "See a Doctor Now"
3. Receive the care you need

Get care now →

See a Doctor Now

If you have questions about your membership, feel free to consult our [FAQ](#) or contact our round-the-clock care navigation team directly at [866-373-5304](tel:866-373-5304).

Whenever you need us, we are here for you.





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Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe](#)

2nd Email

Situation: To set password

Audience: New Ameriflex User

Subject: Telescope Health Set Password

From: noreply@telescopehealth.com

Comments:

- Phone number will be click to call.
- Social media would link to the following handles:
 - <https://www.facebook.com/TelescopeHealth>
 - <https://www.instagram.com/telescopehealth/>
 - <https://x.com/TelescopeHealth>
 - <https://www.linkedin.com/company/telescopehealth/>



Dear Jonny Ztest

We're thrilled to have you join and look forward to providing you with exceptional healthcare experiences. At Telescope Health, your well-being is our top priority, giving you access to board-certified doctors, no matter where you are.

To get started, please click the link below to set your password.

[Set your password](#)

Once you've set your password, you'll be able to explore your Telescope Health dashboard. Here, you can easily access features like "See A Doctor Now" for immediate care, "Talk to Care Navigation" for guidance on your health journey, "My Previous Visits" to review past consultations, and "Family Member or Dependent Visits" to manage care for your loved ones.

If you did not request a password reset or if you have any questions, please contact our support team at [1-866-373-5304](tel:1-866-373-5304).



www.telescopehealth.com

3rd Email

Situation: User Added to Patient Journey

Audience: Ameriflex User

Subject: FName, seasonal allergies got you down?

From: info@telescopehealth.com

Comments:

- Phone number will be click to call.
- Social media would link to the following handles:
 - <https://www.facebook.com/TelescopeHealth>
 - <https://www.instagram.com/telescopehealth/>
 - <https://x.com/TelescopeHealth>
 - <https://www.linkedin.com/company/telescopehealth/>

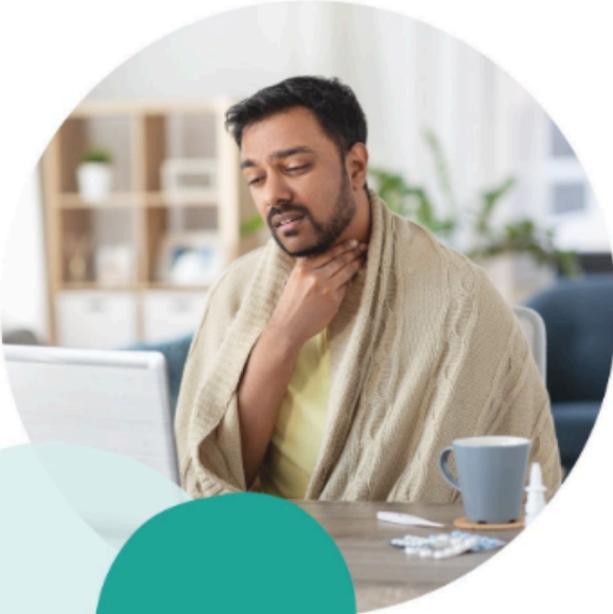


Hi <<First Name>>,

Seasonal allergies got you down? We're here to help.

Skip the waiting rooms and get the care you need—anytime, anywhere.

Access 24/7 Virtual Care with your Telescope Health Membership



[View Your Account](#)

Get care on your time!

[See a Doctor Now](#)



We can help you:

- See a virtual provider anytime from your phone or computer.
- Get prescriptions electronically.
- Receive guidance for serious conditions and specialty referrals.
- Find care and price navigation to local providers and facilities.
- Arrange testing or diagnostic services.

1. Log in to the app
2. Click "See a Doctor Now"
3. Receive the care you need

If you haven't already, download the Telescope Health app for even easier access to care!

[Download on Apple](#) [Download on Google Play](#)

4th Email

Situation: User Added to Patient Journey

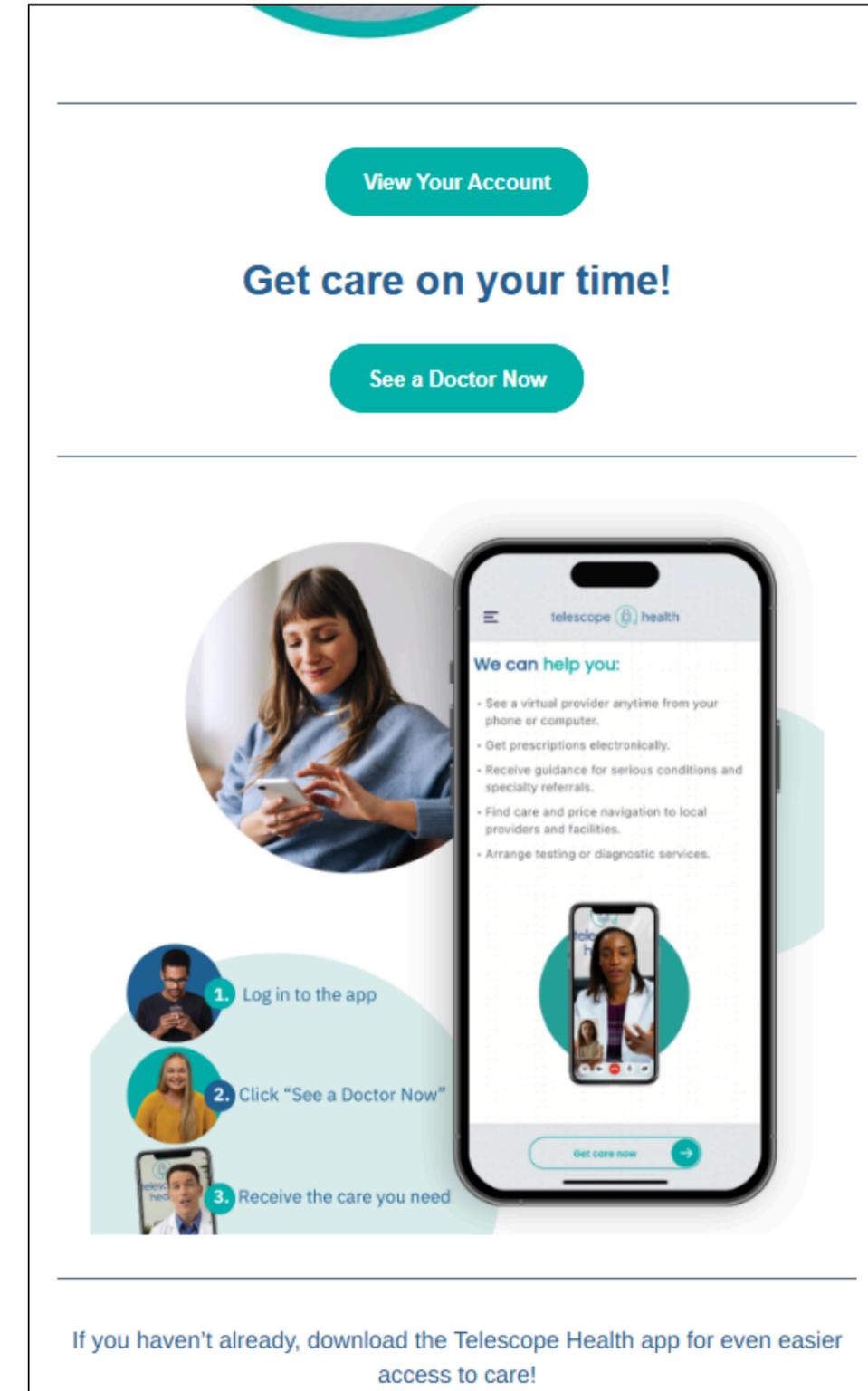
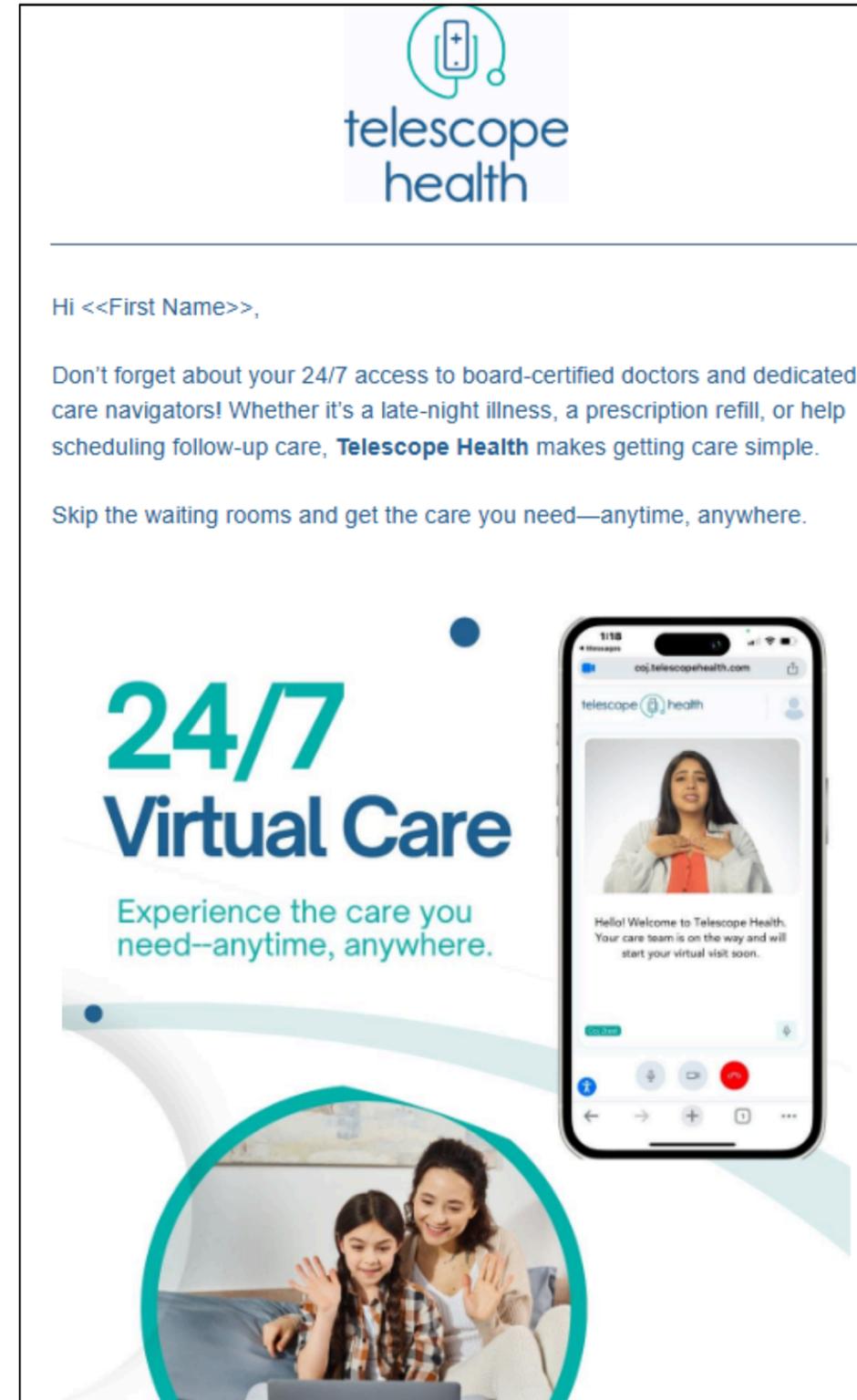
Audience: Ameriflex User

Subject: FName, don't forget about your 24/7 access!

From: info@telescopehealth.com

Comments:

- Phone number will be click to call.
- Social media would link to the following handles:
 - <https://www.facebook.com/TelescopeHealth>
 - <https://www.instagram.com/telescopehealth/>
 - <https://x.com/TelescopeHealth>
 - <https://www.linkedin.com/company/telescopehealth/>



If you haven't already, download the Telescope Health app for even easier access to care!

5th Email

Situation: User Added to Patient Journey

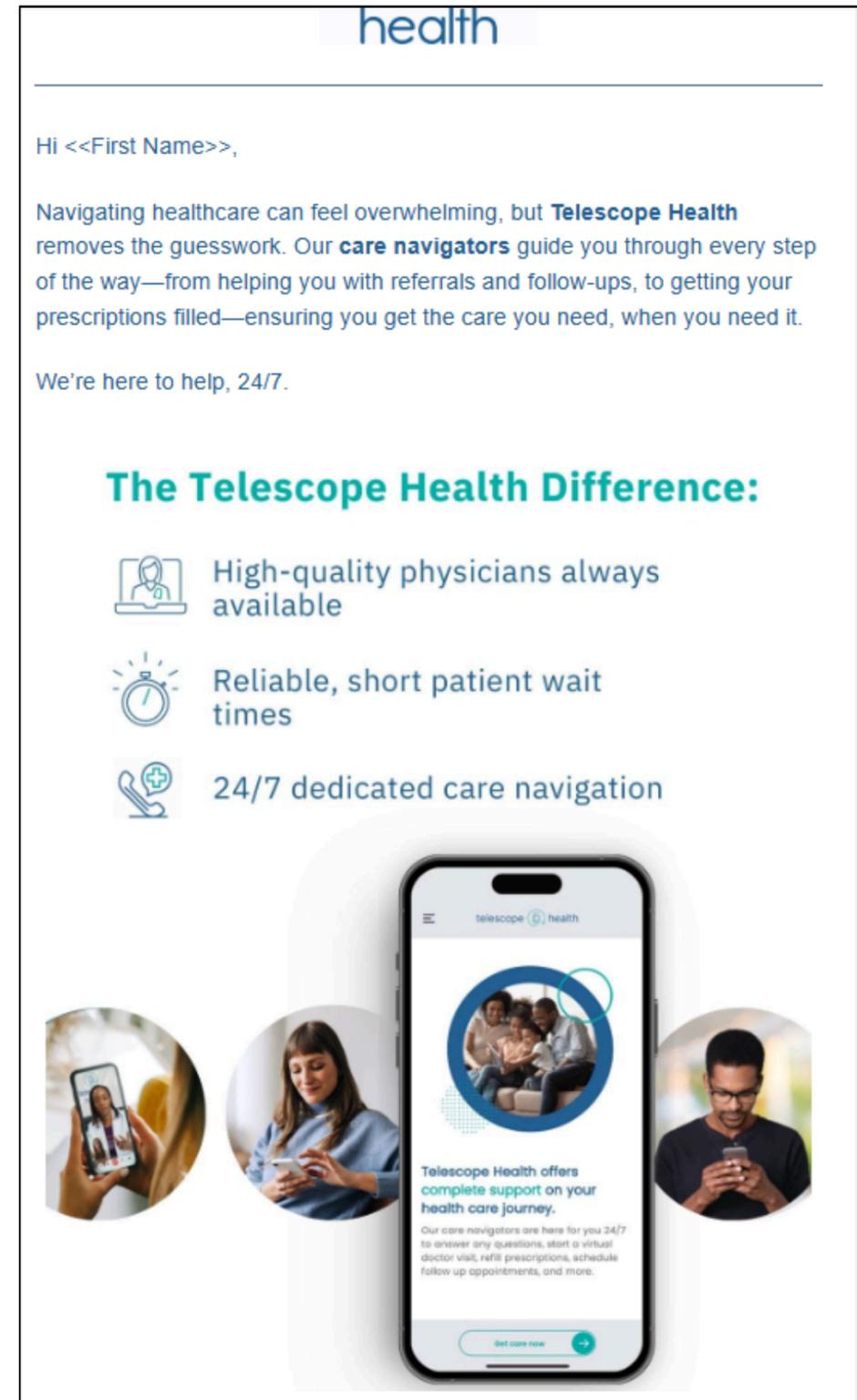
Audience: Ameriflex User

Subject: FName, we'll remove the guesswork!

From: info@telescopehealth.com

Comments:

- Phone number will be click to call.
- Social media would link to the following handles:
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health

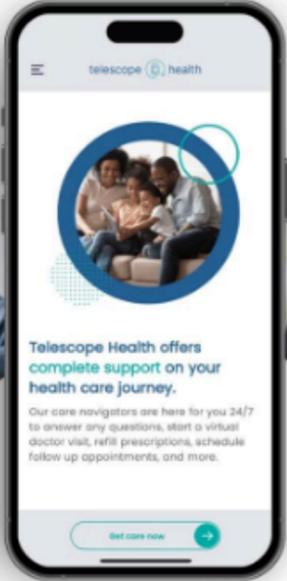
Hi <<First Name>>,

Navigating healthcare can feel overwhelming, but **Telescope Health** removes the guesswork. Our **care navigators** guide you through every step of the way—from helping you with referrals and follow-ups, to getting your prescriptions filled—ensuring you get the care you need, when you need it.

We're here to help, 24/7.

The Telescope Health Difference:

-  High-quality physicians always available
-  Reliable, short patient wait times
-  24/7 dedicated care navigation



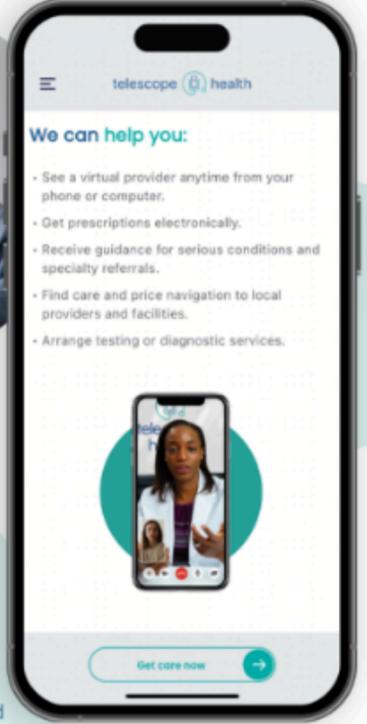
Telescope Health offers complete support on your health care journey.

Our care navigators are here for you 24/7 to answer any questions, start a virtual doctor visit, refill prescriptions, schedule follow up appointments, and more.

[View Your Account](#)

Get care on your time!

[See a Doctor Now](#)



We can help you:

- See a virtual provider anytime from your phone or computer.
- Get prescriptions electronically.
- Receive guidance for serious conditions and specialty referrals.
- Find care and price navigation to local providers and facilities.
- Arrange testing or diagnostic services.

-  1. Log in to the app
-  2. Click "See a Doctor Now"
-  3. Receive the care you need

If you haven't already, download the Telescope Health app for even easier access to care!

[Download on Apple](#) [Download on Google Play](#)

6th Email

Situation: User Added to Patient Journey

Audience: Ameriflex User

Subject: Know how to use Telescope Health before you need it.

From: info@telescopehealth.com

Comments:

- Phone number will be click to call.
- Social media would link to the following handles:
 - <https://www.facebook.com/TelescopeHealth>
 - <https://www.instagram.com/telescopehealth/>
 - <https://x.com/TelescopeHealth>
 - <https://www.linkedin.com/company/telescopehealth/>



Hi ***|FName|***,

We want to make sure you know exactly *how* and *when* to use **Telescope Health** so you can get care quickly and easily—before you need it.

Attached is a quick **How and When to Use** flyer for your reference. It explains:

- **When** to reach out to Telescope Health
- **Why** to use the service
- **Simple steps** to start a virtual visit

 [Click here to view: How and When to Use Telescope Health](#)

Get care on your time!

[See a Doctor Now](#)

How and When to Use TH Flyer



How and When to Use Telescope Health

The resource you need, before you need it.



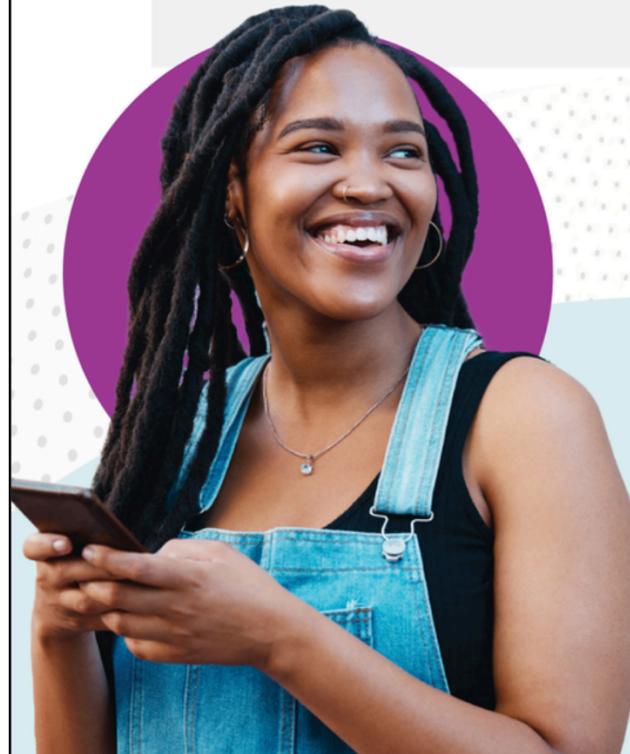
When to Use?

- Feeling sick
- Need a prescription or refill
- Have a health question
- Need follow-up care after a visit
- Looking for a provider or specialist



Why to Use?

- 24/7 access to board-certified providers
- Nurses guide every step
- Help with referrals and care coordination
- No question is too small
- Not sure where to start



How to Use:



1. Log in to your account



2. Click "See a Doctor Now"



3. Start your virtual visit

